

Statistics

(Percentages are rounded and therefore may not total 100%)

Corporate statistics

| Finance | 2009-10 | % of total | 2010-11 | % of total | Change 09/10-10/11 | % change |
|--------------------|------------------|-------------|------------------|-------------|--------------------|------------|
| Budget allocation | 5,822,000 | | 5,980,000 | | 158,000 | 3% |
| Staffing costs | 4,922,590 | 82% | 4,889,589 | 84% | -33,001 | -1% |
| Non-pay costs | 1,112,414 | 18% | 961,953 | 16% | -150,461 | -14% |
| Total spend | 6,035,004 | 100% | 5,851,542 | 100% | -183,462 | -3% |

| Stakeholder ratings | Influential (N=283) | | Independent (N=311) | | Professional (N=319) | | Accessible (N=292) | |
|---------------------|---------------------|-------------|---------------------|-------------|----------------------|-------------|--------------------|-------------|
| Very | 85 | 30% | 160 | 51% | 177 | 55% | 114 | 39% |
| Quite | 162 | 57% | 130 | 42% | 131 | 41% | 150 | 51% |
| Not very | 34 | 12% | 15 | 5% | 7 | 2% | 25 | 9% |
| Not at all | 2 | 1% | 6 | 2% | 4 | 1% | 3 | 1% |
| Total | 283 | 100% | 311 | 100% | 319 | 100% | 292 | 100% |

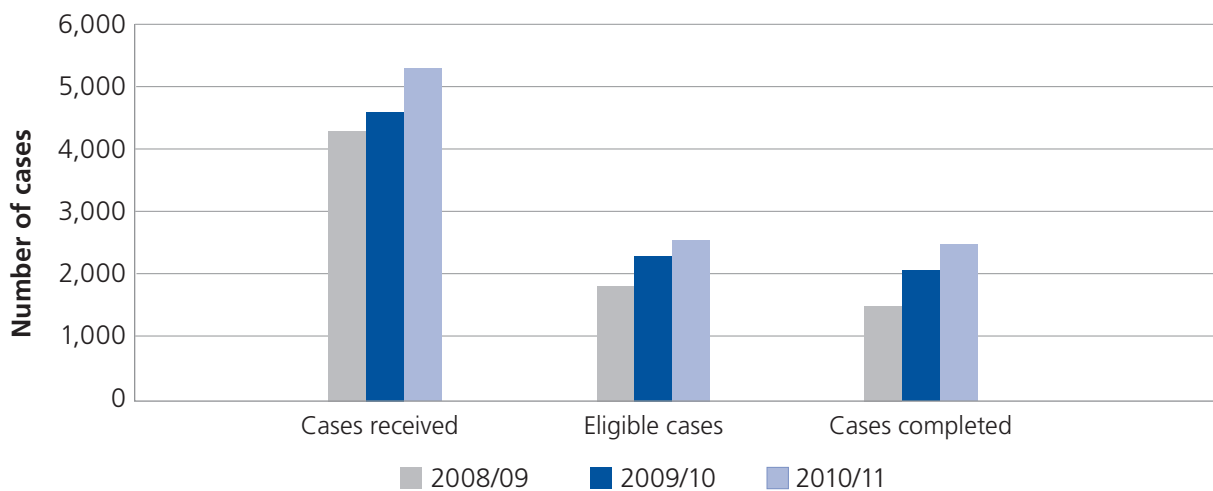
Complaints statistics

| Cases received | Total 09/10 | % of total | Total 10/11 | % of total | Change 09/10-10/11 | % change |
|-----------------|--------------|------------|--------------|------------|--------------------|------------|
| Prison | 4,050 | 87% | 4,659 | 88% | 609 | 15% |
| Probation | 488 | 11% | 502 | 9% | 14 | 3% |
| Immigration | 103 | 2% | 130 | 2% | 27 | 26% |
| Received | 4,641 | | 5,291 | | 650 | 14% |

| New eligible complaints (Investigations started) | Total 09/10 | % of total | Total 10/11 | % of total | Change 09/10-10/11 | % change |
|--|--------------|-------------|--------------|-------------|--------------------|------------|
| Prison | 2,173 | 94% | 2,416 | 94% | 243 | 11% |
| Probation | 82 | 4% | 70 | 3% | -12 | -15% |
| Immigration | 69 | 3% | 75 | 3% | 6 | 9% |
| Eligible cases | 2,324 | 100% | 2,561 | 100% | 237 | 10% |

| Investigations completed | Total 09/10 | % of total | Total 10/11 | % of total | Change 09/10-10/11 | % change |
|--------------------------|--------------|------------|--------------|------------|--------------------|------------|
| Prison | 1,944 | 93% | 2,362 | 95% | 418 | 22% |
| Probation | 72 | 3% | 67 | 3% | -5 | -7% |
| Immigration | 67 | 3% | 67 | 3% | 0 | 0% |
| Completed | 2,083 | | 2,496 | | 413 | 20% |

Complaints cases over the last three years



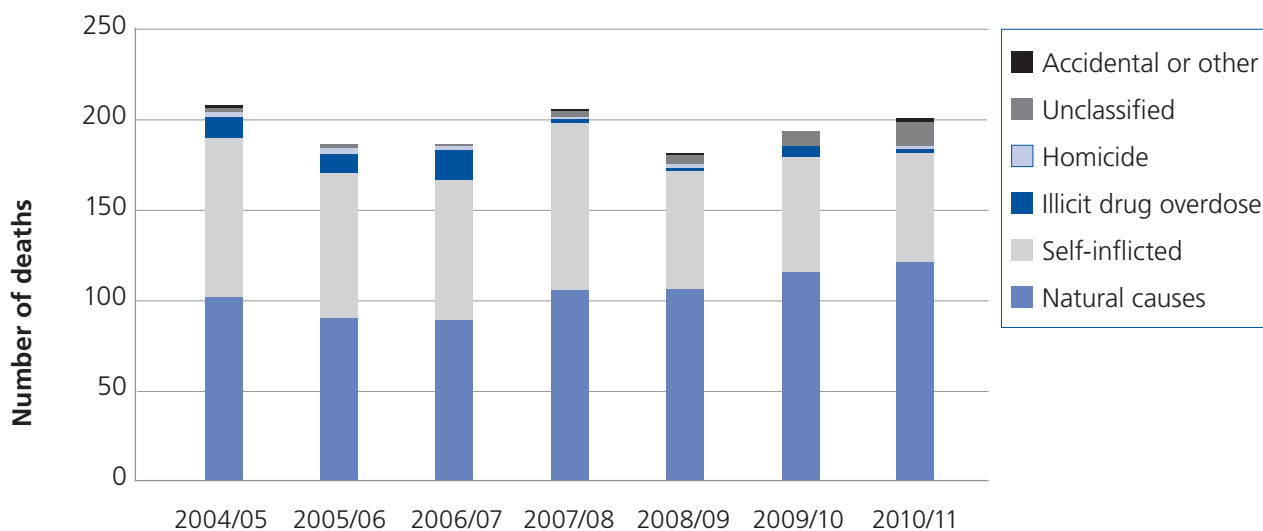
Fatal incidents statistics

| Deaths in 2010-11 | Male prisons | Female prisons | Young offender institutions ⁶ | Approved premises | Immigration removal centres | Discretionary investigations | Total |
|-----------------------|--------------|----------------|--|-------------------|-----------------------------|------------------------------|------------|
| Natural causes | 114 | 3 | 0 | 4 | 1 | 0 | 122 |
| Self-inflicted | 49 | 2 | 4 | 3 | 0 | 1 | 59 |
| Homicide | 2 | 0 | 0 | 0 | 0 | 0 | 2 |
| Illicit drug overdose | 0 | 0 | 0 | 2 | 0 | 0 | 2 |
| Accidental and other | 1 | 0 | 0 | 1 | 0 | 0 | 2 |
| Unclassified | 7 | 4 | 0 | 1 | 1 | 0 | 13 |
| Total | 173 | 9 | 4 | 11 | 2 | 1 | 200 |

⁶ All deaths in young offender institutions were of young offenders aged 18 and over.

| Reports issued | 2009-10 | 2010-11 | change | % change |
|--------------------|---------|---------|--------|----------|
| Drafts | 203 | 200 | -3 | -1% |
| Finals | 213 | 178 | -35 | -16% |
| Anonymised reports | 135 | 174 | 39 | 29% |

Fatal incidents investigated since 2004: Type of death



Fatal incidents investigated since 2004: Establishment type

