

Prisons &  
Probation

**Ombudsman**  
Independent Investigations

## Made a complaint? Not happy with the response?

If you have gone through the internal complaint process and are not satisfied, you can still complain to the PPO.

Send a short note explaining your complaint along with ALL your complaints paperwork to:

**Prisons and Probation Ombudsman  
Third Floor, 10 South Colonnade  
Canary Wharf, London E14 4PU**

See our leaflet 'How to Complain to the Ombudsman' for more details.